



Dear Provider:

Please take a moment to read some important information about the consumer card being presented to you. The member is entitled to receive the negotiated allowable amount through your preferred provider agreement with Three Rivers Provider Network, First Access Health as well as participating partner networks.

Consumer Card patients, by agreement, are entitled to network savings at participating providers by paying for services at the time they are rendered. Eligibility will be confirmed and savings calculated via access of the IVR repricing system.

For Eligibility and Pricing Confirmation call: **888-282-8433** A record of this transaction can be faxed to you in 'real time' by following the system prompts . The patient is required to pay the fee at the time service is rendered.

For services performed in a facility, members must complete a Care Registration Form. The patient can log onto [www.accessondedmpo.com](http://www.accessondedmpo.com) or call 888-719-9463 to get the form. The Care Advocate will work with the patient from that point on to secure the appropriate discount, if any.

You can expect the following from consumer card patients:

1. 100% direction
2. 24/7 toll-free access for patient responsibility
3. Increase patient volume
4. Payment at time of service

No forms or restrictions. This is not insurance and by regulation Three Rivers Provider Network, First Access or AccessOne Consumer Health, Inc. cannot be billed for any portion of your fees. If the patient does not pay for services at the time rendered, you are not required to use the reduced fee.

If you have any questions about the network, please contact Provider Relations at **1-800-730-9730**.

Thank you for your cooperation and assistance in this matter.

On behalf of Three Rivers Provider Network and First Access Health Network

*AccessOne Consumer Health, Inc.*